LISTING OF CLAIMS

1. (Allowed) A method for performing a test on a product, comprising:

applying a test on a product;

if the test indicates a defect in the product,

determining whether the defect is external to the product, wherein said determining includes searching a database of external defects, said searching includes searching based on a field, and said field includes a product version, a device name, a platform, a browser, and an area; and

if the defect is determined to be external to the product,

skipping repair of the product for the defect.

- 2. (Canceled)
- 3. (Allowed) The method of claim 1, wherein said searching includes searching based on a keyword.
- 4-5. (Canceled)
- 6. (Allowed) The method of claim 1, wherein said searching includes searching based on a keyword and a field.
- 7. (Allowed) The method of claim 1, wherein said skipping further includes setting status of the defect to "external."
- 8. (Allowed) The method of claim 1, further including assigning the product for repair, if the defect is determined to be not external to the product.

- 9. (Allowed) The method of claim 8, wherein said assigning further includes setting status of the defect to "active."
- 10. (Allowed) A method for performing a test on a product, the method comprising:

determining an external defect for the product, wherein said determining includes searching a database of external defects, said searching includes searching based on a field, and said field includes a product version, a device name, a platform, a browser, and an area; and

if an external defect exists for the product,

skipping further testing of the product for the determined external defect.

- 11. (Canceled)
- 12. (Allowed) The method of claim 10, wherein said searching includes searching based on a keyword.
- 13-14. (Canceled)
- 15. (Allowed) The method of claim 10, wherein said searching includes searching based on a keyword and a field.
- 16. (Allowed) The method of claim 10, wherein said skipping further includes setting status of the defect to "external."
- 17. (Allowed) A computer-readable medium storing instructions, which when executed by a computer causes the computer to perform a method for testing a product, the method comprising:

applying a test on a product;

if the test indicates a defect in the product,

determining whether the defect is external to the product, wherein said determining includes searching a database of external defects, said searching includes searching based on a field, and said field includes a product version, a device name, a platform, a browser, and an area; and

if the defect is determined to be external to the product,

skipping repair of the product for the defect.

- 18. (Canceled)
- 19. (Allowed) The computer-readable medium of claim 17, wherein said searching includes searching based on a keyword.
- 20-21. (Canceled)
- 22. (Allowed) The computer-readable medium of claim 17, wherein said searching includes searching based on a keyword and a field.
- 23. (Allowed) The computer-readable medium of claim 17, wherein said skipping further includes setting status of the defect to "external."
- 24. (Allowed) The computer-readable medium of claim 17, the method further including assigning the product for repair, if the defect is determined to be not external to the product.
- 25. (Allowed) The computer-readable medium of claim 24, wherein said assigning further includes setting status of the defect to "active."
- 26. (Allowed) A computer-readable medium storing instructions, which when executed by a computer, causes the computer to perform a test on a product, the method comprising:

determining an external defect for the product, wherein said determining includes searching a database of external defects, said searching includes searching based on a field, and said field includes a product version, a device name, a platform, a browser, and an area; and

if an external defect exists for the product,

skipping further testing of the product for the determined external defect.

- 27. (Canceled)
- 28. (Allowed) The computer-readable medium of claim 26, wherein said searching includes searching based on a keyword.

29-30. (Canceled)

- 31. (Allowed) The computer-readable medium of claim 26, wherein said searching includes searching based on a keyword and a field.
- 32. (Allowed) The computer-readable medium of claim 26, wherein said skipping further includes setting status of the defect to "external."
- 33. (Currently amended) An apparatus for performing a test on a product, comprising:

a means for applying a test on a product;

a means for determining whether the defect is external to the product when the test indicates a defect in the product, wherein said means for determining includes a means for searching a database of external defects, said means <u>for [[of]]</u> searching includes a means for searching based on a field, and said field includes a product version, a device name, a platform, a browser, and an area; and

a means for skipping repair of the product for the defect, if the defect is determined to be external to the product.

- 34. (Canceled)
- 35. (Allowed) The apparatus of claim 33, wherein said means for searching includes means for searching based on a keyword.

36-37. (Canceled)

- 38. (Allowed) The apparatus of claim 33, wherein said means for searching includes means for searching based on a keyword and a field.
- 39. (Allowed) The apparatus of claim 33, wherein said means for skipping further includes means for setting status of the defect to "external."
- 40. (Allowed) The apparatus of claim 33, further including means for assigning the product for repair, if the defect is determined to be not external to the product.
- 41. (Allowed) The apparatus of claim 40, wherein said means for assigning further includes means for setting status of the defect to "active."
- 42. (Allowed) An apparatus for performing a test on a product, comprising:

a means for determining an external defect for the product, wherein said means for determining includes a means for searching a database of external defects, said means for searching includes a means for searching based on a field, and said field includes a product version, a device name a platform, a browser, and an area; and

a means for skipping further testing of the product for the determined external defect, if an external defect exists for the product.

- 43. (Canceled)
- 44. (Allowed) The apparatus of claim 42, wherein said means for searching includes means for searching based on a keyword.
- 45-46. (Canceled)
- 47. (Allowed) The apparatus of claim 42, wherein said means for searching includes means for searching based on a keyword and a field.
- 48. (Allowed) The apparatus of claim 42, wherein said means for skipping further includes means for setting status of the defect to "external."